



# Why is your Supply Chain under pressure? Some of the indicators driving behaviour

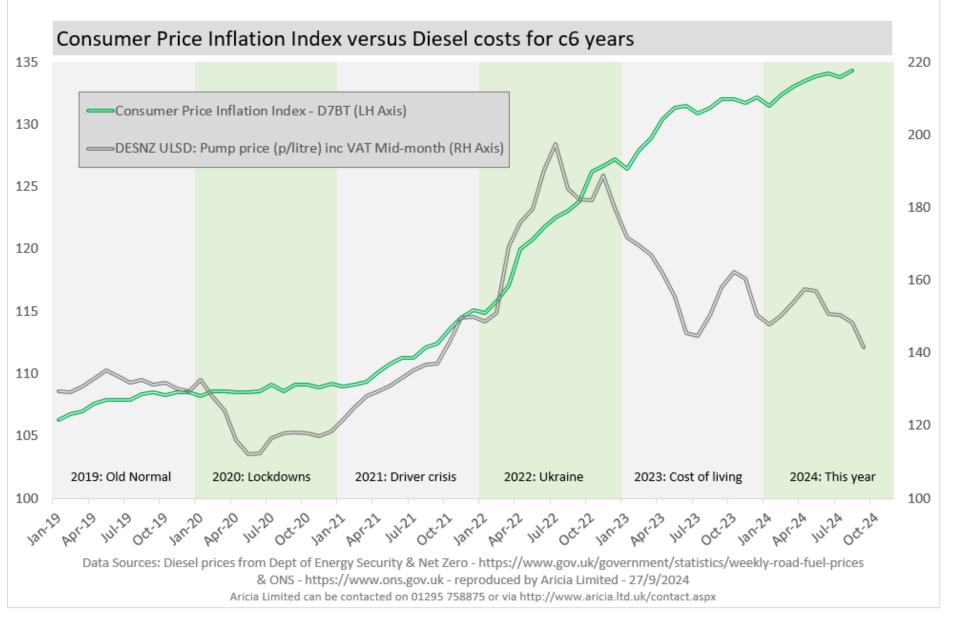
Kirsten Tisdale FCILT 9 October 2024



### Mixed messages







- CPI Index (green – LH Axis) shows the impact of inflation since January 2019 on the average person's expenditure
- Diesel cost (grey – RH Axis) is pence per litre inc VAT at a particular point in time



## Imports & exports – UK plc



- > UK Trade figures from ONS up to July 2024 (latest available)
  - > CVM chained volume measure = no inflation
  - > Goods no services, excludes precious metals but includes fuels
  - > Table = YoY RoC July snapshots data is seasonally adjusted

Year-on-Year - Rate of Change (%)	Proportion of imports or exports
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Chained Volu	ıme Measure (CVM)	July 2022 v July 2021	July 2023 v July 2022	July 2024 v July 2023	July 2021	July 2024
Exports	EU	3.5	-4.8	-11.1	49%	49%
Exports	Non-EU	3.1	-0.9	-12.8	51%	51%
Imports	EU	14.7	-0.1	-3.2	50%	56%
Imports	Non-EU	-3.2	-10.9	2.1	50%	44%



> Cars is the UK's single largest import and export commodity – 8 out of 10 cars produced in UK exported (SMMT) - there may be impact in balance of trade from the move to electric



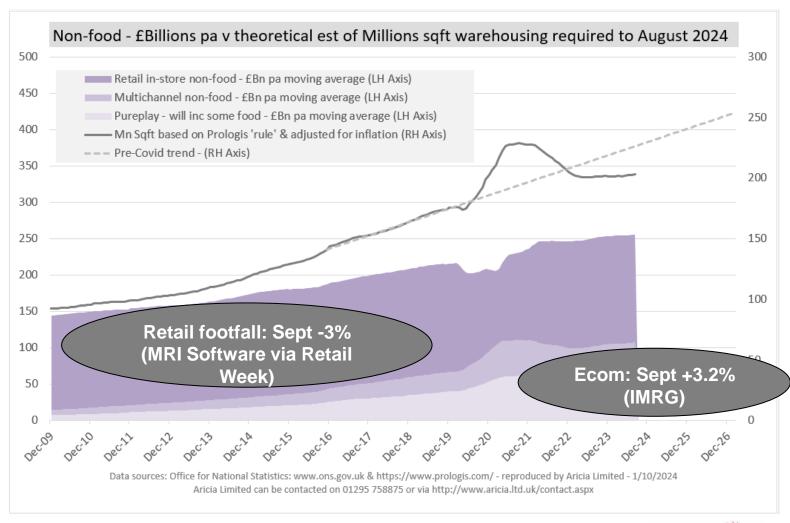
- > ONS BICS surveys: In 2024 both Manufacturing & Retail/Wholesale have high level of companies saying that they are stockpiling
- > Retail at highest level since survey started Feb 2021 nearly 1 in 5 businesses



## Non-food retail – theoretical warehousing requirement



- Shaded areas represent non-food retail & internet at sales value
- > Moving average removes seasonality
- Does include some food in Pureplay as ONS don't report separately eg Amazon pantry, Ocado, specialised food sites...
- Dark line strips out inflation AND uses Prologis 'rule'\* to convert to theoretical estimate of millions of sqft warehousing required
- > \*Prologis analysis in 2016 resulted in a formula: online sales require approx. 3x the fulfilment space compared with bricks retail
- > The dotted trend is hand-drawn





#### **Insolvencies**

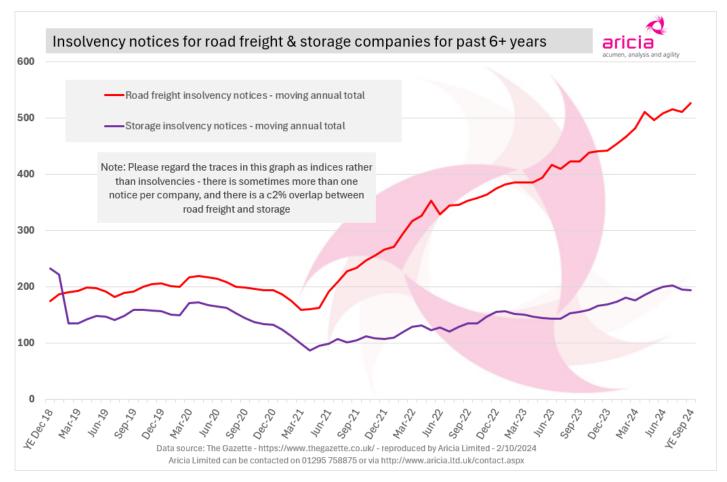


# **MotorTransport**

#### Scale of new company closures revealed in data analysis

3 October 2024 | By Chris Tindall

Half of all haulage companies that were set up since 2019 have now entered insolvency proceedings or closed down, according to analysis of official figures.

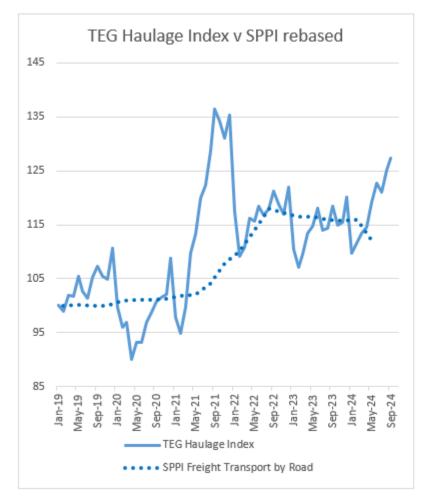


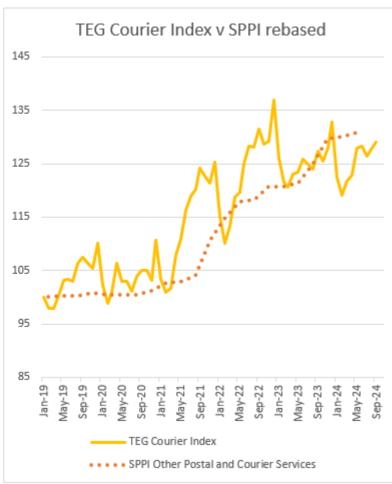
- > Regard graph as an index = no of insolvency notices
- > It's a combination count for
  - > Administration
  - > Creditors' voluntary liquidation
  - > Liquidation by the Court
  - > Members' voluntary liquidation
- > This will overstate, but it is a consistent method



## Haulage & courier cost indices



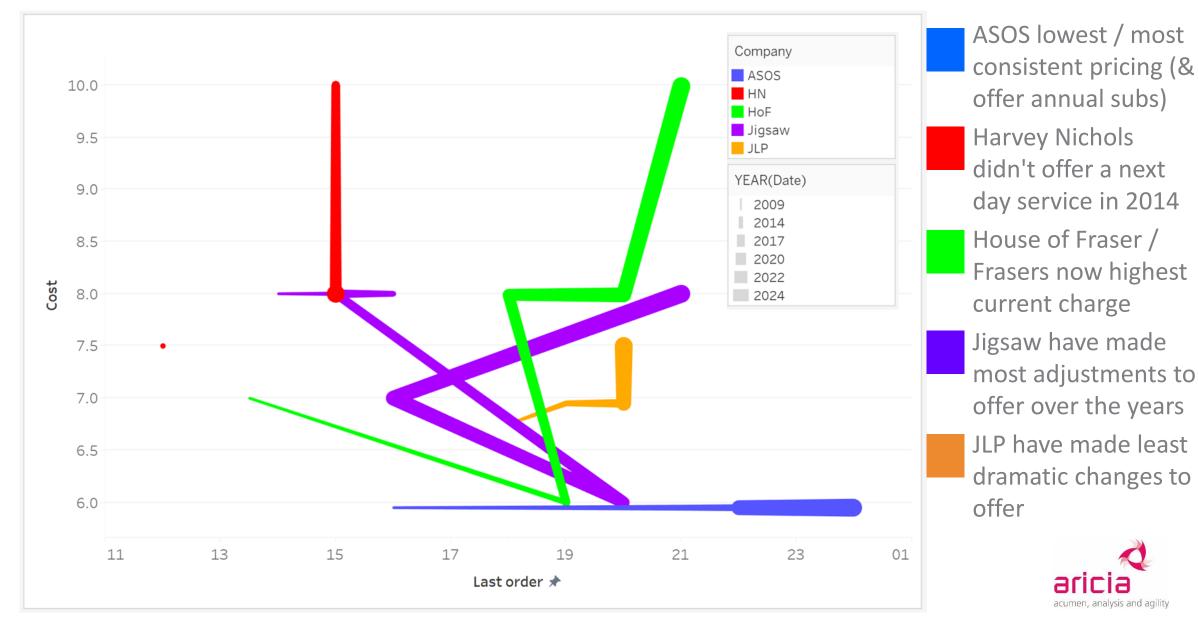




- SPPI Service ProducerPrice Inflation from ONS –like CPI but for business
- > Transport Exchange Group produce spot rate indices based on the average pence per mile paid via its two freight exchange platforms
- The SPPI tends to move more smoothly than TEG partly because it includes more contractual deals and partly because being quarterly irons out the bumps

# Home delivery charges & order cut-offs for next day





What Next?



#### Today's topic: "Creating Breakthrough Moments in the Retail Supply Chain" ...the tribunal / appeal

My own (past) perspective, but the world has changed:

High Street of the past	Warehouse	Retail today	
Pretty safe environment	PPE often needed	Bodycams sometimes	
9-5, Sundays off, part time possible	Shifts	Shifts	
Could catch bus to town	Car needed to get to work	Car needed to get to work	
Errands at lunchtime: eg bank / chemist	Middle of nowhere	Some errands possible, some not	

#### **LEIGH DAY**

"Next argued at the hearing in May this year that market forces explained the pay difference. They told the tribunal that the market rate for a warehouse operative is more than for a sales consultant and that the sex of staff did not come into it. The tribunal rejected this."

#### CAPX

Another bizarre aspect of this is that a legal right to equal pay for work of equal value only currently applies to comparisons between men and women. If 90% of Next's warehouse workers were women, and 90% of their shop assistants were also women, the company could pay warehouse workers extra with no comeback at all.

Author: Professor Len Shackleton is an Editorial and Research Fellow at the IEA and Professor of Economics at the University of Buckingham

- > Past = 'just' ££ potentially, Future = ??
- > How far reaching could this tribunal decision be if it is upheld at appeal?



## What does it mean for retail logistics?





High street retailer Next has warned it may be forced to close stores if its appeal against a landmark equal pay ruling fails.

#### **MotorTransport**

Retailer Next warned that the viability of its warehouse operations had been left in doubt following an employment tribunal ruling that found it should pay thousands of shop staff the same as its warehouse workers.



WHAT TO DO? IT'S ABOUT THE WHOLE RETAIL LOGISTICS ECOSYSTEM



OTHER NON-RETAIL COMPANIES MAY CONTROL YOUR RETAIL PAY IF YOU OPERATE IN, SAY, MAGNA PARK



HOW TO REDUCE THE NUMBER OF PEOPLE IN STORE? OR MAKE WAREHOUSE JOBS ATTRACTIVE WITHOUT EXTRA £?



INCREASED OR DIFFERENT AUTOMATION?



PUT THE WAREHOUSE OUT TO A 3PL?...



...OR MIGHT THIS
EVENTUALLY
AFFECT RETAILERS
WITH 3PLS
RUNNING
DEDICATED
CONTRACTS?







Thank you, any questions?





#### Sources



- > Always check you have most up to date version
- > Consumer Price Inflation index: <a href="https://www.ons.gov.uk/economy/inflationandpriceindices/timeseries/d7bt/mm23">https://www.ons.gov.uk/economy/inflationandpriceindices/timeseries/d7bt/mm23</a>
- > Diesel pump prices: <a href="https://www.gov.uk/government/statistics/weekly-road-fuel-prices">https://www.gov.uk/government/statistics/weekly-road-fuel-prices</a>
- > Imports & exports: <a href="https://www.ons.gov.uk/economy/nationalaccounts/balanceofpayments/bulletins/uktrade/july2024">https://www.ons.gov.uk/economy/nationalaccounts/balanceofpayments/bulletins/uktrade/july2024</a>
- > SMMT Motor Industry Facts 2024: <a href="https://www.smmt.co.uk/reports/smmt-motor-industry-facts/">https://www.smmt.co.uk/reports/smmt-motor-industry-facts/</a>
- > ONS Business Insights and Conditions Surveys: https://www.ons.gov.uk/economy/economicoutputandproductivity/output/datasets/businessinsightsandimpactontheukeconomy
- > Retail sales inc internet data: <a href="https://www.ons.gov.uk/businessindustryandtrade/retailindustry/bulletins/retailsales/august2024">https://www.ons.gov.uk/businessindustryandtrade/retailindustry/bulletins/retailsales/august2024</a>
- > Prologis 2016 report on ecommerce sqft (one off): https://www.prologis.com/sites/corporate/files/documents/2017/02/Research Whitepaper Ecommerce Impact on Logistics Real Estate.pdf
- > Motor Transport reporting on insolvencies: <a href="https://motortransport.co.uk/scale-of-new-company-closures-revealed-in-data-analysis/22711.article">https://motortransport.co.uk/scale-of-new-company-closures-revealed-in-data-analysis/22711.article</a>
- > Insolvency notices from The Gazette: <a href="https://www.thegazette.co.uk/insolvency">https://www.thegazette.co.uk/insolvency</a>
- > Service Producer Price Inflation: <a href="https://www.ons.gov.uk/economy/inflationandpriceindices/bulletins/producerpriceinflation/june2024">https://www.ons.gov.uk/economy/inflationandpriceindices/bulletins/producerpriceinflation/june2024</a>includingservicesapriltojune2024
- > TEG Road Transport Price Indices: <a href="https://transportexchangegroup.com/road-transport-price-index/">https://transportexchangegroup.com/road-transport-price-index/</a>
- > Home delivery charges & order cut-offs retailers own websites
- > Next tribunal judgments: <a href="https://www.gov.uk/employment-tribunal-decisions/ms-m-thandi-and-others-v-next-retail-ltd-and-next-distribution-ltd-1302019-slash-2018-and-others">https://www.gov.uk/employment-tribunal-decisions/ms-m-thandi-and-others-v-next-retail-ltd-and-next-distribution-ltd-1302019-slash-2018-and-others</a>
- > Leigh Day, representing the claimants, on Next: <a href="https://www.leighday.co.uk/news/news/2024-news/landmark-equal-pay-win-for-thousands-of-workers-against-retailer-next/">https://www.leighday.co.uk/news/news/2024-news/landmark-equal-pay-win-for-thousands-of-workers-against-retailer-next/</a>
- > CapX piece on Next: <a href="https://capx.co/next-equal-pay-judgement-is-no-win-for-workers/">https://capx.co/next-equal-pay-judgement-is-no-win-for-workers/</a>
- > BBC reporting on Next tribunal: <a href="https://www.bbc.co.uk/news/articles/cy5y3nz40k10">https://www.bbc.co.uk/news/articles/cy5y3nz40k10</a>
- > Motor Transport reporting on Next tribunal: <a href="https://motortransport.co.uk/next-warehouse-logistics-called-into-question-following-tribunal-ruling/22588.article">https://motortransport.co.uk/next-warehouse-logistics-called-into-question-following-tribunal-ruling/22588.article</a>
- > Next 2021 Can the Warehouse Cope?: https://www.nextplc.co.uk/~/media/Files/N/Next-PLC-V2/documents/2022/results-for-the-half-year-ending-july-2021%20290921.pdf
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